



## BRIDAL HAIR AND MAKEUP TERMS AND CONDITIONS

Congratulations on your engagement and your upcoming wedding. I would like to thank you for your interest in my services and I am so very excited to work with you on your special day! Please carefully read through my terms and conditions as it outlines my responsibilities and my commitment to you as your hair and makeup artist. Please note, by making payment of your deposit it is acceptance of the attached terms of business.

Please feel free to contact me with any questions or concerns you may have in regards to your wedding booking. I look forward to working with you and your wedding party.

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## Change/Cancellation Policy

Cancellations must be made 3 months prior to your reserved date or you will be liable for the full amount of services agreed. Any cancellation will be subject to loss of deposit.

In the event of natural disaster, sickness, accidents, acts of god or travel disruptions, I take full responsibility in finding a replacement artist of similar style with no extra cost.

Changes to the bridal party can be made up to 3 months prior to the booking date. Any changes after this date will incur additional charges.

Adding additional party members to the booking is permitted providing that there is enough time and resources to do so. This must be communicated at least 48 hours prior to the booking date.

## Payment Terms

A non refundable deposit of £100 is required to fully secure your date. This amount will be deducted from the total amount due. Trials will be paid separately on the day of the trial if paying by cash and 48 hours before if paying by bank transfer.

Payment is accepted via bank transfer only. Cash will be accepted in some circumstances but this must be agreed prior to your trial/wedding date and must be paid in full before the service begins.

The Client agrees to make full payment of remaining services as stated on the final invoice 7 days before wedding date unless agreed in writing otherwise with the artist.



## Travel

A travel rate of 0.50p per mile will be applied for on location services calculated from the artists home address. The bride is responsible for hotel, travel and parking expenses. All expenses will be discussed with the bride prior to the wedding day and will be included within the final invoice.

The Artist will require a hotel booked the night before your wedding date for locations that are over 2 hours drive from the artists home address.

For destination weddings, the client is responsible for booking all travel and accommodation that is required for the artist to be on location. There may be additional fees on top of the service charges to account for the amount of days the artist is required for, this will be discussed and agreed prior to the wedding date.

## Health and Safety

Due to the 2019/20 outbreak of Covid-19, extra precautions will be taken to ensure the safety of each client. This will include enhanced sanitation/disinfection procedures in accordance with local, national and international guidelines. All tools, brushes and other items will be fully sanitised before and after use. The client must fully sanitise their hands prior to the service and inform the artist of any symptoms of Covid-19.

It is the responsibility of the client to inform the artist of any allergies/sensitivities prior to the service. The artist will not be held responsible for any reactions to products if not adequately informed. The artist will not be held accountable for any adverse reactions.



## OBLIGATIONS

I, the artist shall provide services with the highest level of skill and care.

The stylist will set up 15 minutes prior to the agreed start time to ensure the booked services start in a timely manner.

To ensure each Hair and/or Makeup service are completed within schedule, additional artists may be hired. This would have been discussed prior to the booking.

If the artist is made to feel uncomfortable in anyway or comes subject to abuse, the artist has the right to terminate the booking without refund.

If the artist experiences unforeseen delays during the booking, which are out of their control, refunds will not be given. No refund or compensation will be given in the event of delays caused by wedding party members, vendors or guests. Adequate time is allocated to every party member. If you suspect any member of the wedding party will pose challenge to the timeline, they are encouraged to have a trial to avoid delays.

The artist may ask to take photos/videos of you which may be used as content on social media platforms and or their website. Please make the artist aware if you would not like your images shared. If you agree for your footage to be taken of you, the artist will take this as permission to use the images.